

Improving Library Services to People with Disabilities (Chandos Information Professional Series)



The book takes account of the key fact that to maximize their potential, people must have lifelong access to the information and services offered through books and libraries. Whether to address concerns of an ageing population or to enable all citizens to contribute fully through meaningful education and work opportunities, more emphasis is being given to promoting library services to people who have disabilities. This book is a compendium of articles focused on serving adults with disabilities in an international setting. From this book, librarians, policy makers and constituents will understand the importance of serving all potential patrons, will be exposed to best practices and model programs, and will learn techniques and strategies for improving the services their libraries offer. Pragmatic approach gives librarians tools they can use immediately to improve their services. Policy overviews help librarians understand advocacy issues. Emphasis on universal access helps librarians and decision-makers understand how improving services for people with disabilities improves services for all patrons.

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